

DfE Pilot scheme to increase data allowances on Mobile Devices

The DfE currently have a pilot scheme to increase mobile data allowances for children and young people who:

- Don't have access to a fixed broadband connection
- Cannot afford the additional data needed to access educational resources or social care services
- Have access to a mobile device that uses a participating network (see table below)
- Are facing disruption to their face-to-face education, or have been advised not to attend school.

Participating networks and their offers are:

<u>NETWORK PROVIDER</u>	<u>DATA OFFER</u>	<u>DO I QUALIFY?</u>	<u>OTHER LIMITING FACTORS</u>	<u>HOW WOULD I KNOW WHEN ITS ACTIVE</u>
EE	20GB of additional data per month until 31 July 2021.	The offer is available to both Pay Monthly and Pay-as-you-go customers.	EE will process no more than 60,000 requests across all schools. If they reach this limit, they will not accept further requests.	A text message will be sent to the nominated device once the additional data has been added to the account.
Sky Mobile*	100GB of additional data.	The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.	Sky Mobile will process no more than 1800 requests across all schools. If they reach this limit, they will not accept further requests.	Sky Mobile customers will be able to see the data uplift in their piggybank.
Smarty*	Unlimited data until 31 July 2021.	The offer is available to both Pay Monthly and Pay-as-you-go customers.		A text message will be sent to the nominated device once the additional data has been added to the account.
Tesco Mobile*	20GB of additional data per month until 31 July 2021.	The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.	Tesco Mobile will process no more than 1,000 requests across all schools. If they reach this limit, they will not accept further requests.	A text message will be sent to the nominated device once the additional data has been added to the account.
Three*	Unlimited data until 31 July 2021.	The offer is available to both Pay Monthly and Pay-as-you-go customers.		A text message will be sent to the nominated device once the additional data has been added to the account.
Virgin Mobile*	20GB of additional data per month until 31 July 2021.	The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.	Virgin Mobile will process no more than 1750 requests across all schools. If they reach this limit, they will not accept further requests.	A text message will be sent to the nominated device once the additional data has been added to the account.
O2	40GB of additional data per month until 31 July 2021.	The offer is available to both Pay Monthly and Pay-as-you-go customers.		A text message will be sent to the nominated device once the additional data has been added to the account.

FOR VIRGIN MOBILE USERS: Wi-Fi hotspots are open to all existing customers, including those on Pay-as-you-go. Customers on Pay-as-you-go will need to have a minimum of £5 credit. Instructions to download the app and find their nearest hotspot can be found by going to www.virginmedia.com/wifiapp.

* These mobile network providers will aim to process the request within 14 days.

Most Smartphones display the name of the **network** at the top of the screen.

If credit is topped up at a shop, you're likely to be a **Pay-as-you-go** customer. **Contracts** are usually paid by monthly direct debit.

I think my child or young person qualifies for an offer. What should I do next?

1) Make sure you know the following information:

- Account holder name
- The mobile phone number (this should always start with '07')
- The mobile network
- Whether this is a contract or pay-as-you-go deal
(Account holders with monthly contracts need to be over the age of 18.)

2) Share the Privacy Statement below with:

- The adult account holder for the mobile device
- The parent or carer of the person benefiting from the offer, if they're under 13
- The person benefiting from the offer, if they're 13 or over

Privacy statement

1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
5. No personal information will be shared with the DfE if you do not want to take up the offer.
6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
7. If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.

If you would like more information on the usage of collected information please look at: <https://get-help-with-tech.education.gov.uk/increasing-mobile-data/privacy-notice>

3) Complete this document: <https://tinyurl.com/yyzja5mp>

If you have any queries regarding this pilot scheme please contact enquiries@midtech.com or telephone the school on 0161 64305116.